

Ogden-Weber Technical College Reduces Touchpoints in Admissions Process

"Our internal processes were paper and pen well into the 2010s. It was time we came into the modern era."

That was Process Designer Leah Orton's assessment of the state of things at Ogden-Weber Technical College in Ogden, Utah. The school offers more than 300 technical-skills courses in 32 employment categories, serving over 6,000 students. Now beyond the paper-process phase, the school's IT team was tasked with optimizing the school's many processes to reflect true digital transformation standards.



To help transform these legacy processes, Ogden-Weber relies on Process Director from BP Logix. A unique, low-code solution platform, Process Director empowers users to quickly design and deploy digital applications—with no programming required.

"One of our sister colleges was using Process Director," Leah recalled, "and had really positive things to say about it. Since we build our own data systems, we needed something nimble that could handle the variety of processes we had. We've been cruising with it for a few years now."

"When I started in this position, I didn't have any kind of coding background. I actually came from the student side, working in student services. As I jumped in, it was all new to me. But Process Director is drag and drop so somebody like me could come in and sort of play around and quickly learn on the fly."

"Coming in green as the process designer, all the BP Logix support materials and webinars have been very helpful for me.

"As I worked through projects, I'd think, man, wouldn't it be great if we could do this. Then it seemed like the next webinar or version addressed that very thing. It makes me feel like I'm not alone. Process Director seems to be right in line with the different things I have in mind."

Process Director was not only easy for Leah to learn, it also was easy for her to teach others how to use it. The student became the teacher—of another student.

"I'm the primary owner," continued Leah, "but I've been training one of our student workers to help do some form designs. She can build stuff off my templates without too much trouble. Thanks to how easy Process Director is to learn, she's been a quick study.

"Currently my biggest project is streamlining our entire admissions process. Process Director is the connector to a few of our current systems to help us provide transparency to students about where they are in the admissions process. That's a big one.

"All the help and improvements that I've seen in Process Director over the years have made getting our forms in primo condition pretty easy.

"The user interfaces have been really good so the students know exactly what they're entering. The signature and time-stamp feature means we can get everything recorded with a few clicks.

"Everything is transparent and everyone is pleased that the information they need is at their fingertips."



"School is hard enough. We want the process of coming to school and getting students their records to be pretty straightforward and simple.

"Process Director is ultimately helping us streamline all that stuff, so all that's left is simplicity."

2 BPLogix.com